



(616) 222.9477

Thank You for renting your van from Action Van Rentals. We do our best to provide you a safe and clean vehicle to help insure your trip is as safe and as comfortable as possible. All vehicles are given a pre-trip safety check and cleaned prior to each rental.

The following are a few Safety Guidelines and Reminders on the use of your van:

Safety Guidelines:

1. Take a moment to become familiar with your van. Ask any question(s) you may have prior to leaving.
2. If the van will not be fully loaded, load in the front seats first loading toward the back seats.
3. Do not overload the van with more passengers than seatbelts (12-15).
4. All occupants are to wear their seatbelts.
5. Minimum age of rentee is no less than 25 years.
6. The van should be safety inspected prior to each daily use. Check the tires for proper inflation, fluid levels, accessories and lights.
7. All drivers should be fully rested and attentive at all times. Drive time should be limited to eight hours in a 24 hour period. If fatigued, stop and take a break.
8. Speed should never exceed the posted speed limit and if fully loaded, less than the posted limit. Drivers must slow down and use extreme caution on curved or wet roads. Gradual recovery is required if wheels drop off the road surface. Sharp erratic steering can cause rollovers.
9. Vans weigh much more than most vehicles especially when loaded. Allow much longer stopping distances.

Rental Reminders:

1. Report any damage prior to leaving. Any damage that occurs during the rental must be reported including the interior.
2. The van is fully fueled and should be returned the same to avoid a refueling mark up fee. To insure proof, leave your fuel receipt in the cup holder as stated in the Terms and Conditions.
3. **To avoid any cleaning fees, the van must be returned as clean as it is when leaving. It is highly recommended that you be sure to remove all trash and vacuum the van prior to returning. This includes spills, soiled stains, food, etc. Please review the Terms and Conditions for charges.**
4. No Smoking, Vapor Smoking or Tobacco products are permitted.
5. Upon returning the van, park along the North side of the building just outside the office. If the office is closed, put the key up in the driver side visor, close all the windows and lock the doors.
6. In the event of an accident or breakdown, please call (800) 569-5577 for assistance.